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## Response to consultation

I am actually against this new policy and wouldn't like to see it pass because taxi drivers already pay a lot of money on renewing their licence and maintaining their car. Therefore, I see it as an extra expense to pay. I also think that on our busy schedules taxi drivers may not have the time to complete a new training course every 3 years, it would actually be too bothersome. I believe that taxi drivers are already in a position to call the authorities if they believe a vulnerable person is in danger. Therefore, I don't see the advantage if this

Door2Door cars deal with a number of account customers who insist that all our drivers and employees must be aware of identifying safeguarding and procedures. Zuli and myself have received awareness training so we can pass this information and training to all our drivers and employees along with, identifying issues and the procedures that must be taken. This training will be updated or refreshed to all of our drivers on a yearly to 18 month basis or when first starting with us. I don't see how any further training or courses with a certificate would assist Door2Door drivers in identifying Safeguarding issues beside training which is being done. I personally believe safeguarding should be everyone's personal duty. I have personal experience with safeguarding having 4 adopted children which came from a very volatile background and driving different children to and from courts for video evidence and acting as security. In 2008 when the NVQ and BTEC courses started and being the first to take the courses, i can remember that this was also brought up as a heading of duty of care and was covered within the courses. I am not disagreeing on courses for other companies but safeguarding should still be within the NVQ/BTEC and if not, where has is gone.

Reference the safeguarding training, When will it start commencing so we can book a place to have the training please? **From SCC Licensing " At this time it is a proposal to require the training from January 2020. You will get ample notice if there is a need to book."** That's great news, thank you.

## Summary

Cost, time and all ready knows enough

Company already covers it

Great news!